



VISITATION POLICY

Effective Date: April 7, 2026

Section: Operations

Policy

It is the policy of this Community to support and facilitate the resident's right to receive visitors of his or her choosing, at the time of his or her choosing, subject to the resident's right to deny visitation when applicable, and in a manner that does not impose on the rights of another resident. The Executive Director shall ensure staff adhere to this policy.

Responsible Persons

Executive Director or designee

Community Relations Director or designee

Procedure

1. The community must provide immediate access to any resident by:
 - a. Any representative of the Agency for Health Care Administration (AHCA)
 - b. Any representative of the Federal or State government, including, but not limited to:
 - c. Representatives of the Department of Children and Families
 - d. Department of Health
 - e. Department of Elder Affairs
 - f. Law Enforcement
 - g. Representatives of the State Long Term Care Ombudsman Program
 - h. Resident's individual physician
 - i. The resident representative
2. Subject to the residents' right to deny or withdraw consent at the time, the Community must provide immediate access to a resident by immediate family and other relatives of the resident.
3. Subject to the residents' right to refuse or withdraw consent at any time, the Community does not limit the length of the visit. However, arrangements must be made by the resident with the Community for overnight visitors.
4. The community must allow representatives of the State Long-Term Care Ombudsman Program to examine a resident's clinical records with the permission of the resident or the resident's legal representative and in accordance with State law.
5. The Community must provide immediate access to a resident by others who are with the consent of the resident, subject to reasonable clinical and safety restrictions and the resident's right to deny or withdraw consent at any time.
6. The Community will inform each resident and/or resident representative of his or her visitation rights and related Community policies and procedures, including any clinical or safety restriction or limitation of such rights, in a manner he or she understands.
7. The Community will inform each resident of the right, subject to his or her consent, to receive the visitors whom he or she designated as well as deny visitation, including but not limited to
 - a. A spouse, including a same-sex spouse



- b. A domestic partner
 - c. Another family member
 - d. A friend
8. The Community will not restrict, limit or otherwise deny visitation privileges based on race, color, national origin, religion, sex, gender identity, sexual orientation, or disability.
9. Subject to the resident's right to deny or withdraw consent at the time, the community must allow consensual physical contact between a resident and a visitor.
10. The Community will ensure all visitors enjoy full and equal visitation privileges consistent with resident preferences.
11. The Community shall provide 24-hour access to relative and non-relative visitors who are visiting with the consent of the residents. The Community shall make provisions to extend visiting hours for caregivers and out-of-town guests and in other similar situations.
12. Resident may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver. The Community must allow in-person visitation by the essential caregiver.
13. In-person visitation must be allowed in all of the following circumstances:
 - a. End-of-life situations
 - b. The resident is making one or more major medical decisions
 - c. The resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died
 - d. The resident needs queuing or encouragement to eat or drink which was previously provided by a family member or caregiver, and
 - e. For a resident who used to take and interact with others that is seldom speaking
14. Visitors are asked:
 - a. To sign in to the community upon arrival and sign out of the community upon departure
 - b. Personal protective equipment is provided to visitors upon request
 - c. Hand sanitizing stations are provided throughout the community to prevent the spread of infectious diseases
15. The Community does not require visitors to submit proof of any vaccination or immunization.
16. The Community does not restrict the number of visitors a resident may have at one time or during a particular period.